

CURRICULUM VITAE

JOSEPH R. HOPKINS, MD, MMM

EDUCATION:

UNDERGRADUATE: University of Illinois, College of Agriculture, 1963-1967, Bachelor of Science Degree, June 1967.

Bronze Tablet (Highest Honors)	Phi Eta Sigma
Phi Kappa Phi	Gamma Sigma Delta
Omicron Delta Kappa	Alpha Zeta

VETERINARY MEDICINE: University of Illinois, College of Veterinary Medicine, 1967-1969. (Professional curriculum)

GRADUATE SCHOOL: University of Illinois, Graduate College, 1967-1969. Veterinary Physiology.

MEDICAL SCHOOL: Stanford University School of Medicine, 1969-1973. Doctor of Medicine Degree, June 1973.

AOA, Alumni Scholar 1971
Patient Care Committee, Health Care Team Study Gp.
Steering Committee for the Study of Medical
Education at Stanford,
Incoming Student Orientation - designed and led.

INTERNSHIP: Harbor General Hospital, Torrance California. Rotating 0 Intern, July 1973-June 1974.

RESIDENCY: University of Rochester and Highland Hospital Family Medicine Program, Rochester, New York. Resident in Family Medicine, July 1974-June 1976

Mead Johnson Award for Graduate Training in
Family Practice, 1975-76

POST GRADUATE: Physician Executive Leadership Program, University of California, Irvine, Graduate School of Management & American Medical Group Association, March –November 1996.

POST GRADUATE: Master in Medical Management, Marshall School of Business, University of Southern California, May 14, 2004.

EMPLOYMENT HISTORY:

July 1976-June 1977	Associate Director, UCLA-Antelope Valley Hospital Medical Center (AVHMC) Family Practice Program, Lancaster, CA
Jan. 1977-June 1977	Associate Director, Continuing Medical Education, AVHMC
May 1977-June 1977	Medical Director, Chronic Alcoholism Rehabilitation Unit, AVHMC

July 1977-Aug. 1989	Medical Director, Midpeninsula Health Service, Palo Alto, CA. Model health care delivery based on critical analysis of diagnostic and therapeutic decisions, guided self care, health education, non-institutional approaches, telephone advise and consumer involvement in policy and governance.
May 1979-May 1981	Medical Director, Senior Health Service. Administration on Aging funded demonstration project for comprehensive non-institutional care of the frail elderly, Palo Alto, CA.
Dec. 1986-Aug. 1989	Executive Director, Midpeninsula Health Service, Palo Alto, CA. A community Health Center with multidisciplinary services, HMO and PPO contracts and FFS care. Service and contract management, subcontract procurement and management, personnel, budget and financial management, quality assurance and utilization review systems.
Sept. 1989-present	Physician Specialist, Division of Family and Community Medicine, Department of Medicine, Stanford University School of Medicine.
Sept 1989-Oct. 1993	Director, Stanford Midpeninsula Health Center. Community based clinic of the Division of Family and Community Medicine, Stanford University School of Medicine.
July 1992 - Sept 1994	HMO Medical Director, Faculty Practice Program, Stanford Clinic, Stanford, CA.
Oct. 1993 - Sept. 1995	Director, Stanford Family Practice, Division of Family and Community Medicine, Stanford School of Medicine.
Mar. 1994 – Mar, 2001	Medical Director, Stanford Home Care, Stanford Health Services
Sept. 1994 – Dec. 1998	Medical Director for Health Plans, Stanford Physician Group, Stanford Health Services. Utilization management, quality management, system and program development, data design, complaint resolution, network development, liaison to plans and managed care organizations, staff supervision.
Jan. 1999 – Dec. 1999	Regional Medical Director, Brown & Toland Medical Group, San Mateo County and Stanford Regions. Inpatient & outpatient utilization management, network development, faciolutating development of hospitalist programs, quality improvement, peer review, disease management and wellness programs; chair-Regional Operating Committee.
Jan. 1997 - Oct. 2000	SHS Medical Director for Stanford Coastside Medical Clinic.
May 2000 – Aug. 2001	Associate Chief Medical Officer, Stanford Hospital & Clinics. Primary care quality of care, patient access, physician compensation and incentives, budget and financial monitoring. Prepaid services: care management, resolution of concerns, compensation models.
Sep. 2001 – Nov 2007	Associate Chief of Staff, Stanford Hospital & Clinics: Quality assurance, quality improvement, health outcomes, HIPAA: primary care quality and access to care, physician compensation & incentives, strategic alignment, program development.

Nov 2007 – present Senior Medical Director of Quality, Stanfiord Hospital & Clinics: Core Measures, AHRQ Patient Saftety indicators, other mandated reporting. Director of Stanford Leadership Development Program, Unit Based Medical Directors, Hospitalists Quality Performance Indicators. EPIC (EHR) Work flow and physician training. Principle physician working with Quality, Patient Safety and Effectiveness Department – multiple projects.

Jan 2014 - Present Associate Chief Medical Officer, Stanford Health Care

ACADEMIC AND TEACHING APPOINTMENTS:

June 1976 - July 1977 Assistant Professor of Medicine, Department of Medicine, University of California, Los Angeles (Adjunct)

Sept. 1977 - Aug. 1985 Clinical Assistant Professor, Department of Family, Community and Preventive Medicine (FCPM), Stanford University School of Medicine. (Voluntary). Precepting medical students in Early Clinical Experience and Summer Preceptorships. Lecturer to medical and physician assistant students.

Sept. 1977 - June 1978 Physician Specialist, Family Medicine Preceptorship Project; Instructor FCPM 303, "Early Clinical Experience"; FCPM, Stanford University School of Medicine. Assisted in preceptorship experience design, taught accompanying seminar series, developed course syllabus.

June 1978 - August 1978 Preceptor, Division of Family Practice, Department of Medicine, University of California, Los Angeles.

Jan. 1980 - Sept. 1981 Physician Specialist, Geriatric Curriculum Development Project, FCPM, Stanford University School of Medicine. Interdisciplinary curriculum development for medical, physician assistant and physical therapy students. Course design, lectures, arranging experiences in community resource settings. Placements of medical students in geriatric clerkship.

Feb. 1980 - Nov. 1989 Preceptor, "Introduction to Clinical Medicine," Division of Ambulatory and Community Medicine, University of California, San Francisco.

Sept. 1985 - Sept. 1999 Clinical Associate Professor, FCPM (later the Division of Family and Community Medicine, Department of Medicine), Stanford University School of Medicine. (Voluntary)

Jan. 1989 - present Preceptor and lecturer, Primary Care Associate Training Program, Stanford University School of Medicine

Oct. 1989 - Sept. 1995 Clinic Consultant, Family Practice Residency Program, San Jose Medical Center (Stanford affiliate), San Jose, CA

Sept. 1993 - 1996 Curriculum Consultant, Family Practice Residency Program, San Jose Medical Center, San Jose, CA

Sept. 1999- present Clinical Professor of Medicine, General Medical Disciplines, Stanford University School of Medicine.

July 1998 – July 2001	Co-Chief, Division of Family & Community Medicine, Department of Medicine, Stanford University School of Medicine.
Sept. 2010 – Oct. 2011	Division Chief, Family Medicine, Department of Medicine, Stanford University School of Medicine
Sept. 2001 - 2002	Associate Chief for Clinical Affairs, Division of General Internal Medicine – Family & Community Medicine, Department of Medicine, Stanford University School of Medicine.
2002 – Jul7 2009	Associate Director, Center for Education in Family and Community Medicine, Stanford School of Medicine
July 2009 – October 2010	Director, Center for Education and Research in Family and Community Medicine, Stanford School of Medicine
July 2009 – October 2010	Chief, Division of Family Medicine, Director, Center for Education in Family & Community Medicine, Stanford School of Medicine

RECENT ADMINISTRATIVE & TEACHING ACTIVITIES:

Teaching Activities:

"Learning to Practice Cost Effective Medicine," July 1993 - 2000. Development of training objectives for family practice residents, wrote model case studies and examples, assisting residents in project design, consultation with residents and faculty on patient care and care delivery system, leading seminars & giving lectures. Family Practice Residency Program, O'Connor Hospital, San Jose, CA. [Supported by Bureau of Health Professions, HRSA grant]

"Family Medicine Core Clerkship," Medicine 301A, Stanford Medical School. Sept. 1993-present. Preceptor, teach half day seminar on Quality and Cost Effectiveness each rotation, contributor to clerkship content.

"Early Clinical Experience in Family Practice," Medicine 233. 1980-2000. Students observing in clinic. 2-3 of required lectures in this course each quarter.

"GME Leadership Development," 2007 to present. Seminars for chief residents, fellows, other senior members of the housestaff.

"Stanford Primary Care Associate Program," physician assistant training. Ongoing. Occasional lecturer.

Position Papers, Policy & Program Design & Implementation:

"HMO Authorization Procedures," Sept 1993 - 2000. Ongoing design, supervision and improvement of authorization policies and procedures for managed care patients, Stanford Health Services.

"Relationships Between Primary Care Providers and Consultants in a Managed Care Environment," Nov. 11, 1993. Educational document for Stanford clinical leadership. Outlines the system and provider attributes necessary for future managed care practice.

"PCP-Specialist Roles & Referral Group," Dec. 1993 - June 1994. Initiated and led this work group. Redesigned referral authorization forms & process, defined a CME curriculum for PCP's, defined electronic communication needs and short term options, education of specialist members on managed care process & goals.

"Medical Director's Tool Box," Jan. 5-6, 1994. Organized and facilitated training workshop for Stanford Physician Group HMO Medical Directors and staff.

"Primary Care Definition," Dec. 6, 1993; May 31, 1994. Defines primary care.

"Primary Care Physician Job Description - Adult," Dec. 6, 1993; Dec. 21, 1993; May 16, 1994. Defines the role of primary care provider.

"Adult After Hours Clinic," Mar. 20, 1993; Feb. 10, 1994. Program specifications and implementation design.

"Primary Care Physician Procedure Skills Survey," Apr.-May 1994. Designed survey instrument, conducted survey, summary and reporting of results.

Stanford Department of Medicine Leadership Retreat, Oct. 22-24, 1994. Invited participant.

Designed survey instrument for Stanford Office of Postgraduate Medical Education for assessing PCP CME needs. Nov. 8, 1994.

"Utilization Management Program," Nov. 14, 1994. Formulation of formal program and plans. Stanford Health Services.

"Optimizing Outcomes, Satisfaction and Cost Efficiency : Primary Care - Specialty Interface," Nov. 15, 1994 - Mar. 13, 1995. Formulations of formal statement of needs for improved care with collected references and appended documentation to be used as working policy statement by Stanford Physician Group, Stanford Health Services to create change.

"Utilization Management Organizational Structure," Feb. 27, 1995. Proposal on UM structure prepared for SHS-CMO and UM Committee.

"Clinical Practice Guidelines," Mar. 24, 1995. Organized a half-day conference for providers, clinic managers and care review staff on guidelines design and implementation.

"Program for Management of Chronic Disease," Mar. 1995-2002. Planning Committee.

Managed Care Networking. 1993-2000. Represent Stanford Health Services at regional, statewide and western US managed care meetings.

Quality Management Organization & Structure, March 1995-1996. Proposed model, work group participant.

Medicare Managed Care, "Optimizing Outcomes, Satisfaction and Cost Efficiency for Seniors," July 1995. Statement programatic and care delivery system needs for successful practice under Medicare managed care.

"Care Management Orientation," Sept. 1996. Designed orientation program for new SHS primary care physicians on concepts and procedures in managed care., including writing and assembling syllabus.

"Quality & Efficiency Financial Incentive Plan," Nov. 1996-1997. Development of models for financial incentives for clinical quality improvement and cost efficiency in the SHS managed care population.

"Maternal - Newborn Quality Improvement Financial Model," Dec. 1996 to 1997. Development of a model which promotes joint, comprehensive care processes for routine and high risk care of pregnant women and newborns among providers in obstetrics, maternal-fetal medicine, general pediatrics and neonatology.

Current Committee Memberships: SoM Safety, Quality and Value Committee: Education Work Stream – 2015-present
Stanford School of Medicine (SoM) SHC Readmissions Managemnt Guidance Team, Co-chair – 2015-present
Stanford Hospital & Clinics (SHC) SHC Patient Flow ManagememtGuidancxe Team – 2015-present
General Internal Medicine (GIM) SoM Deapartment of Medicine Clinical Excellence Council – 2015-present
Center for Education in Family & Community Medicine (CEFCM) SHC Strategy Deployment Reflection – 2015-present
Lucile Packard Childen’s Hospital (LPCH) SHC Pneumonia Readmission Team – 2015-present
SHC Clinical Advice Protocol Review - 2014-present
SHC Readmissions Reduction Steering Committee (Co-Chair) - 2014-present
SHC Stanford Operating Plan Staregic Operations Plans (SOPs) Review – 2014-present
SHC Resident Patient Safety Committee - 2013-present
SHC Operations Leadership Team – 2013-present
SHC Quality Summit Planning Committee – 2013-present
SHC Continuous Survey Readiness Committee – 2013-present
SHC Senior Physician Disaster Management Committee – 2013-present
SHC Afterhours Outpatient Call Imporvement Team (Co-chair) – 2012-present
SHC Service Medical Directors – 2013-present
SHC ICD-10 Clinical Documentation and Physician Readiness Subcommittee (Co-Chair) 2012-present
SoM Clinician Educator Appointments & Promotions Committee – 2009-present
SHC-LPCH Committee for Professionalism (Co-Chair) – 2012–present
SHC ICU Continuous Quality Improvement Committee – 2011-present
SHC Service Medical Directors – 2011-present
SHC Quality Steering Committee - 2011-present
SHC Wellness Committee / Committee for Professional Satisfaction and Support – 2010-present
SHC Clinic Advisory Council – 2010-present
SHC Medical Executive Committee – 2003-present
SHC Quality, Patient Safety and Effectiveness Committee (Chair) 2003-present
SHC Credentials Committee – 2000-present
Stanford Leadership Development Porgram, Director – 2006-present
SHC Wellbeing Committee – 2002-present
SHC Care Improvement Committee (Physician Professional Evaluation)– 1987-present

Past Committee Memberships:

Stanford Hospital & Clinics (SHC)	SHC ICD 10 Physician Oversight and Impact Committee (Co-Chair) - 2012-2015
Stanford Univ. Hosp. (SUH)	SHC ICD 10 Integration Committee, 2012-2015
Stanford Health Services (SHS)	SHC-LPCH Clinical Operations Steering Team - 2013-2015
Stanford Univ. Clinic (SUC)	SHC Clinical Effectiveness Leadership Team – 2013-2014
Stanford Physician Group (SPG)	SHC Late Career Practitioner Policy Review Task Force (Co-Chair) – Jan-Jun 2013
Stanford Faculty Physicians Group (SFPG)	SHC Stanford Operations Plan Group – 2013-2014
Brown & Toland Medical Group (BTMG)	SHC Access and Capacity Executive Committee – 2013-2014
	SoM Department of Medicine Division Chiefs/Leadership Group – 2011-2013 (Clinician educator elected representative)
	SHC Primary Care Leaders Work Group/Population Health – 2012-2014
	SHC Orthopedics Clinical Effectiveness Initiative Committee, 2012-2013
	SHC Patient Advisory Committee – 2011-2015
	SoM CME Faculty Advisory Committee – 2009-2012
	SHC Surgery Quality Council – 2009–2012
	SHC Medicine Quality Council – 2009–2013
	SHC Oncology Quality Council – 2009-2013
	SoM Department of Radiology, Vice Chair for Quality Search Committee - 2012
	SHC Patient Progression/TEAM*Care Design Steering Committee - 2011-2012
	SHC Ambulatory Care Executive Committee – 2005 – 2008
	SoM CERFCM Executive Committee – 2003-2010
	SHC Security Committee – 2002-2005
	GIM Executive Committee – 2001-2006
	SHC Contracts Committee – 2000-2006
	SHC Quality Improvement Steering Committee – 2000-2003
	SHC Medical Center Quality Assurance Review Committee – 2002-2003
	SHC HIPAA Steering Committee – 2002-2003
	SHC Compliance & Management Controls Committee – 2001-2002
	SHC Re-Budgeting Implementation Task Force – 2001
	SHC Governing Council, Capitated Care Subcommittee – 2000-01
	SHC Patient Experience Steering Committee – 2010-2011
	SoM Division Family Medicine Leadership Group – 2009-2010
	SHC Information Technology Patient Care Council (Chair) 2005-2009
	SHC Information Technology Executive Steering Committee 2005-2009
	SHC Bed Conversion Physician Advisory Committee 2008 to 2009
	SHC Medication Reconciliation Quality Improvement Team – 2005-2007
	SHC EPIC (EHR) “Design, Build, Validate” teams on work flow development 2006 - 2007
	SHC Electronic Multidisciplinary Documentation Physician Advisory Committee. 2005 - 2006
	SHC Primary Care Compensation Work Group – Chair – 2000
	BTMG Integration Project: QI Team (Co-chair), Care Management Team – 1999
	BTMG Committees: Medical Directorate, Quality Improvement, Utilization Management, Peer Review, Wellness Programs – 1999
	SUC HMO Management Committee - 1993-94
	SHS Primary Care Steering Committee - 1995-96
	SHS Utilization Management Committee- Chair – 1995-2000
	SHS Authorization Flow Chart Committee - 1995
	SPG Bylaws Committee - 1995
	SHS Physical Therapy Advisory Committee
	SHS Operations Improvement Steering Committee - 1995, 1996
	Outcomes Ad hoc Group - 1994
	SHC Medication Reconciliation Quality Improvement Team – 2005-2007
	SHC EPIC (EHR) “Design, Build, Validate” teams on work flow development 2006 - 2007
	SHC Electronic Multidisciplinary Documentation Physician Advisory Committee. 2005 - 2006

SHC Primary Care Compensation Work Group – Chair – 2000
BTMG Integration Project: QI Team (Co-chair), Care Management Team – 1999

Past Committee Memberships:
(Continued)

Stanford Hospital & Clinics
(SHC)
Stanford Univ. Hosp. (SUH)
Stanford Health Services
(SHS)
Stanford Univ. Clinic (SUC)
Stanford Physician Group
(SPG)
Stanford Faculty Physicians
Group (SFPG)
Brown & Toland Medical Group
(BTMG)

BTMG Committees: Medical Directorate, Quality Improvement, Utilization
Management, Peer Review, Wellness Programs – 1999
SUC HMO Management Committee - 1993-94
SHS Primary Care Steering Committee - 1995-96
SHS Utilization Management Committee- Chair – 1995-2000
SHS Authorization Flow Chart Committee - 1995
SPG Bylaws Committee - 1995
SHS Physical Therapy Advisory Committee
SHS Operations Improvement Steering Committee - 1995, 1996
Outcomes Ad hoc Group - 1994
SFPG Work Group - Contracting - 1995
SFPG Affiliated Groups and Prepaid Care Committee
SHS Ambulatory Quality Improvement Committee - Co Chair - 1996-97
Diabetes Quality Improvement Team - 1996-97
Financial Incentives Work Group - Chair - 1996-97
SHS Home Care & Hospice Bioethics Committee – 1997
Coastside Medical Group - Quality of Care Review and Report, Jan. 12, 1995.
(For Stanford Health Services proposed group purchase.)
SUH Executive Quality of Care Committee
SUH Board Managed Care Subcommittee
SHS HMO Medical Directors Group - Chair
OB/Gyn Operations Improvement & Managed Care Committee - founder
SPG Clinic Operations Improvement Committee - 1995
SPG Psychiatry Managed Care Project Team - 1995
SPG HMO Pharmacy Committee
SPG PCP-Specialist Roles and Referral Group - Chair - 1994

REGIONAL COMMITTEES:

Advisory Board, Eisenhower Medical Center, Rancho Mirage, CA 2008 – 2012

Advisory Committee, Geriatric Research, Education and Clinical Center
(GRECC) of the VA Palo Alto Health Care System, 2005-2008

Santa Clara County Medical Association Council, 2004-2005

Managed Care Committee, Lifeguard HMO, Region IV, 1993-2002

Blue Shield HMO Peer Review Committee, 1994-2000

PacificCare Regional Peer Review Committee, 1995-2000

Pacific Business Group on Health (PBGH), Partnership Committee, Stanford
physician representative, 1995-2002

Cigna HealthCare of Northern California, Medical Oversight Committee, 1996-
2002t.

American Medical Group Association (AMGA) California Legislative
Subcommittee, 1997-1999.

Physicians Advisory Council, Lifeguard HMO, 1997-2002

California Care Peer Review Committee, Blue Cross of California (statewide), 1997-2000.

UNITEDhealthcare Public Policy Advisory Committee, 1997-98.

NATIONAL COMMITTEES:

American Board of Family Medicine, Standards Setting for Board Certification Examination – invitation. 2013

Departments of Medicine National QI Leadership Collaborative, 2012-2014

University Healthsystem Consortium (UHC), Ambulatory Care Council, Steering Committee, 2003-2006

University Healthsystem Consortium (UHC) work group on their new Ambulatory Patient Safety Module for Patient Safety Net, 2003

The Oak Group, Medical Surgical Expert Panel (national), Medical Care Appropriateness Protocols (MCAP), 2000-2004

American Medical Group Association (AMGA) [Formerly: Unified Medical Group Association (UMGA)]: Initiated Stanford becoming the first academic medical center to join this organization. Represented Stanford at regional and national meetings of this leading managed care organization, 1997-99.

RESEARCH & RELATED PROJECTS:

Placental transfer of calcium in guinea pigs. University of Illinois, College of Veterinary Medicine. A. R. Twardock. 1968-69.

Role of chromosomal RNA in the derepression of genetic information, Stanford University School of Medicine. John H. Frenster. Summer 1970.

Determinants in decisions for long-term care placement of older adults. Study Group. Stanford University School of Medicine, Department FCPM. 1981.

Aspects of MHS health care delivery system which emphasized non-institutional care, guided self care, health education and outcome oriented decision processes. Model system development. July 1977 - Sept. 1989. (Continued as Stanford Midpeninsula Health Ctr.)

Teaching Nursing Home Project, TNH Council, August 1985-Feb. 1988; Geriatric Research, Education and Clinical Center, VA Medical Center, Palo Alto, CA

Hospitalized Elderly Project, Advisory Group. May 1986-March 1988, Stanford University Hospital.

Chronic Disease Self Management Project, Department of Medicine, Stanford University School of Medicine. 1991-present.

Improving Paging Effectiveness. 2009-present

Leadership Development – faculty, staff and chief residents. Stanford University School of medicine – Stanford Hospital & Clinics. 2005-present

Physician Disruptive Behavior 2011 – present

PUBLIC SERVICE:

Senior Coordinating Council of the Palo Alto Area. Board of Directors, 1981-1987; Health Committee, 1978-1989 (Chairman, 1982-1984)

The Birth Place. (Licensed community based alternative birthing center.) Menlo Park CA. Founding Member; Board of Directors, 1978-1989. (President 1983 & 1984); Fund Raising Task Force, 1979-80; Planning Committee Chairman, 1981; Credentials Committee Chairman, 1981-present.

Medical Consultant, Stevenson House. (Senior citizen housing complex), Palo Alto, CA. 1978-1984. Medical screening of resident applicants.

Medical Consultant, Monte Vista Terrace, (Senior and disabled housing complex) Mountain View, CA, 1980-1982. Advised on program. Presented health lectures.

Midpeninsula Affordable Health Care Program, (Group formulating grant proposal to Robert Wood Johnson Foundation for programs controlling health care costs), Steering Committee, 1982-1984,

Boy Scouts of America, Troop Committee Chairman, 1986-1991; Troop SME (Fundraising) Chairman, 1985; Pack Scout-O-Rama Ticket Sales Chairman, 1983 & 84; Adult chaperone at summer camp, 1986.

AYSO Soccer Referee, Division IV, 1983-1988, 1999-2000.

Little League Umpire, 1985, 1999-2000.

Los Ninos Elementary School, weekly book orders, 1981-82.

Pediatric Advisory Committee, Palo Alto Unified School District, Palo Alto, CA. 1991-1993.

Gunn High School, Athletic Physical Exams, examiner, 1994

The Learning Center, medical consultant for nursery school, 1995

BOARD CERTIFICATION:

American Board of Family Practice, 1976, 1982, 1988, 1994, 2000, 2006, 2013

Certificate of Added Qualification in Geriatric Medicine, 1990, 2000, 2010

HOSPITAL PRIVILEGES:

Antelope Valley Hospital Medical Center, Lancaster, CA., Provisional Associate Staff, July 1976-June 1977. Privileges in Family Practice (Medicine, Pediatrics, Obstetrics & Surgery). Committee member: Family Practice Service, Mental Health Service, Pediatrics Service, Utilization Review, Patient Care Audit.

Stanford University Hospital, Active Staff, July 1977 to present, Privileges in Medicine/Family Medicine. Committees: Medicine Service Quality of Patient Care, 1982-1990; Care Review, 1986-present; Judicial Council (convened to review denial of privileges to a physician), 1984. (See Committees above)

Lucille Packard Children's Hospital, Active Staff, 1991 to 2008. Committee: After Hours Clinic project.

CURRENT AND PAST MEMBERSHIPS:

Association of Departments of Family Medicine
American Academy of Family Physicians
California Academy of Family Physicians
American College of Physician Executives
Santa Clara County Society of Family Physicians
Society of Teachers of Family Medicine
American Geriatrics Society
American Heart Association
Group Health Association of America
Alpha Omega Alpha
Alpha Zeta
University of Illinois Alumni Association
Stanford Medical Alumni Association
Alpha Gamma Rho Alumni Association
Sierra Club

PRESENTATIONS & POSTERS - ACADEMIC AND PROFESSIONAL:

"Why a family study in a preceptorship program," lecture and panel discussion, Family Medicine National Preceptorship Meeting, Stanford University, April 15, 1978

"Overview of family practice", "Care of the elderly and chronically ill", "Family assessment", "History taking" and "Chest exam", lectures in "Early clinical experience," FCPM 303/MED 233; "Introduction to Family Practice, FCPM 217 and "Summer Preceptorship," FCPM 304, Stanford University School of Medicine, 1979-present (quarterly)

"The concept, location and practice of hospice," lecture at conference, "Social work in terminal care workshop," Veterans Administration Hospital, Palo Alto, CA, May 17, 1979

"Doctors and death," lecture at conference, "Hospice Care and Resources: A Workshop for Professionals," Midpeninsula Health Service, Palo Alto, CA, October 18, 1979

Exhibit of video tape, teaching materials and educational model, "Inter-university Conference on Geriatric Education," Gerontological Society, Boston, MA, November 22-24, 1980

"Midpeninsula Health Service," guest lecturer, "Social Issues in Health Care," Sociology 111/FCPM 250, February 8, 1981

"Multidisciplinary Model of Geriatric Education," Society of Teachers of Family Medicine, Western Regional Conference, Asilomar, CA, November 22, 1981.

"Blood abnormalities during pregnancy," lecture to physician assistants, Women's Health Care Training Program, Stanford University School of Medicine, December 12, 1982.

"Geriatric health care: attitudes and beyond," lecture, "Issues in geriatric medicine," Interdepartmental 203, Stanford University School of Medicine, January 10, 1983

Case Presentation, Multidisciplinary Team of the Midpeninsula Health Service, "Geriatric Medicine IS Medicine," Interdepartmental 203, Stanford University School of Medicine, February 7, 1983.

"Health maintenance in the elderly," "Menopause," lectures to physician assistant students, Primary Care Associate Program, Stanford University school of Medicine, June 1, 1983; January 29, 1984; April 5, 1984; January 7, 1985.

"Midpeninsula Health Service: A Partnership Model of Health Care," workshop at conference "Chronic Illness: Emergence, Response and Responsibility," Veterans Administration Hospital, Palo Alto, CA, June 9, 1983.

"Strategies for improving the doctor-patient relationship," guest lecturer, Social Issues in Health Care, Sociology 111, Stanford University, May 9, 1984

Discussion of malpractice issues with medical students, Social, Humanistic and Family Medicine Group, Stanford, CA, May 30, 1987

"Doctor, why am I so tired?," lecture, Family Practice Residency Program, San Jose Medical Center, San Jose, CA, November 6, 1990

"The lap exam: examining infants with comfort," lecture, Family Practice Residency Program, San Jose Medical Center, San Jose, CA, July 30, 1991

Managed Care Practice: series of lectures, seminars, workshops, resident projects supervision, individual consultation with other faculty and residents; Family Practice Residency Program, San Jose Medical Center, San Jose, CA. Sept, '93 - present.

"Life Insurance Cardiomyopathy," Primary Care Conference, Stanford Medical School, May 12, 1994

"Primary Care of the Terminally Ill - Care Beyond Cure - Introduction," Stanford University Medical Center, January 28, 1995 (Planning Committee Member)

"Structure and Infrastructure: Effective Practice Management in the Academic Setting." Breakout session presented at conference, "Academic Medicine: Getting a Grip on Managed Care," Stanford Health Services, Burlingame, CA, June 15, 1995

"Critical Success Factors for Managed Care," lecture presented at conference, "Managed Care in the 90's: Clinical Practice Improvement for the Practicing Physician," Stanford Health Services, Stanford, CA, July 8, 1995

"Teaching and Practice in Managed Care," presentation to Primary Care Associate Program Faculty, Stanford, CA, July 25, 1995

"Preparing Residents for Managed Care," workshop, Western Regional Meeting, Society of Teachers of Family Medicine, October 9, 1995

"Pediatric After Hours Clinic and Nurse Advice Service - An Area Network Cooperative Model," Health Net "Strength of Quality" Conference, San Diego, CA, October 28, 1995.

"Strategies for Primary Care Physicians," lecture, SHS Conference on "Changes in Federal Policy Challenge Healthcare Providers!," Stanford, CA, December 4, 1995.

"The Restructuring of Health Care: Implications for Medical School Reform," presentation and panel discussion, Seventh National Conference on Primary Health Care Access, Williamsburg, VA, March 31, 1996.

"Preparing Residents for Managed Care," seminar, Society of Teachers of Family Medicine, Annual Spring Conference, April 29, 1996.

"Managed Care; The Fundamentals," lecture to medical staff, Cowell Student Health Service, Stanford University, October 11, 1996.

"Care Management and Academic Medicine," lecture/panelist, Society of Teachers of Family Medicine, Western Regional Meeting, Incline Village, Nevada, October 18, 1996.

Academic Medical Groups Breakout Discussion - Group Facilitator, "Executive Summit," American Medical Group Association, San Diego, CA, January 24, 1997, San Diego, CA

"The Effect of Managed Care Plans on Academic Medical Centers and Health Professions Education," testimony before the State of California Managed Health Care Improvement Task Force, Sacramento, CA, September 23, 1997.

"Pursuit of Best Practice," lecture at conference, "Enhancing Patient Care with Case Management," Stanford University Medical Center, Center for Education, Stanford, CA, June 29, 1998.

"Rehabilitation and Subacute Care – the California Experience," presentation to Medical Surgical Expert Panel, The Oak Group, Boston, MA, March 4, 2002.

"Wait No More – Open Access Scheduling Success Story," invited presentation at 8th Annual Picker Institute International Symposium, Boston, MA, July 18, 2002. (Project team senior leader. Presentation delivered by other team members.)

"Operational changes required for an advanced access model in primary care," invited presentation at University HealthSystems Consortium (UHC) Ambulatory Care and Group Practice Council Joint Meeting, San Diego, CA, November 22, 2002. (Presentation with Paul Ford, MD and Jacque Keeling, RN.)

"The best of quality improvement projects – Access," invited presentation at Institute for Healthcare Improvement (IHI) National Forum, Orlando, FL, December 8, 2002.

"The Path to IMPACT in Office Practice: The Big System View", panelist. Institute for Healthcare Improvement (IHI), Office Practice and Outpatient Settings Collaborative, Learning Session 2, Boston, MA, June 18, 2003.

"Bridging the Quality Chasm in Office Practices and Outpatient Settings," Institute for Healthcare Improvement National Forum, December 3, 2003, New Orleans, LA. (Invited presenter for full day "minicourse" presented with John Wasson, MD; Anne Lewis, MPH; Pat Rutherford, RN, MS; Randi Burnham, NP.)

"Effectively Sharing Quality and Safety Information with Hospital Governing Boards," University HealthSystem Consortium, Quality and Safety Council meeting, "The Bricks and Mortar of Organizational Excellence," September 23, 2005, Phoenix, AZ. (Invited panelist.)

"Improving Access in Specialty Clinics," University HealthSystem Consortium, Ambulatory Care and Group Practice Joint Council Meeting, February 3, 2006, San Francisco, CA

"Accountability of Unit-Based Team Leads to Improving and Sustaining Performance of Core Measures," University HealthSystem Consortium 2008 Quality and Safety Fall Forum, September 18, 2008, Scottsdale, AZ. (Presentation with Kim Pardini-Kiely, RN, MS and Elizabeth Greenlee, RN, DHAc)

"Accountability of Unit-Based Team Leads to Improved and Sustained Performance of Core Measures," Core Measures Networking Collaborative Webex National Conference Call, November 12, 2008. (Presentation with Kim Pardini-Kiely, RN, MS and Elizabeth Greenlee, RN, DHAc)

"Clinical Effectiveness: Preparing for the Future – The Expansion of Quality to Include the Concept of Value," University Healthsystem Consortium 2011 Annual Conference, September 22, 2011, Chicago, IL (Presented with Arjun Rao, MBBS, MBA)

"Who Gets to Know the Data?" PARS Summit, Vanderbilt University, November 15, 2011, Nashville, TN

"Data Mining & Statistical Analysis Approach For Systematically Ranking and Identifying Cost Saving Opportunities," University HealthSystem Consortium Annual Conference, September 12, 2012, Orlando, FL (Presented with Sandeep Sarawgi, MBA, SHC Quality Consultant)

"Dysruptive Faculty: The Human Condition," Council or University Chairs of Obstetrics and Gynecology, May 04, 2013, New Orleans, LA (Panelist: presentation & discussion with Jones H, Vanderbilt University; D'Alton M, Columbia University; Bolt E, University of Connecticut)

"The Recalcitrant Physician" Cases & Discussion", PARS Summit, October 11, 2013, Nashville TN. (Presented with Ann Weinacker, MD)

"Developing Effective Leadership in AMCs," University Healthsystem Consortium Annual Meeting, October 18, 2013, Atlanta, GA

Rohatji N, Loftus P, Grujic O, Cullen M, **Hopkins J**, Ahuja N. "Surgical Co-management by Hospitalists Improves Patient Outcomes". University Healthsystems Annual Meeting, October 30 – November 2, 2015. Orlando, FL.

Rohatji N, Loftus P, Lansberg M, Hopkins J, Ahuja N. "Utilization of Key Lean Principles to Create and Implement a Novel MD-RN Protocol for Prevention and Management of Acute Delirium Among Non-Intensive Care Patients." Lean Healthcare Academic Conference at Stanford, September 26-26, 2016. Palo Alto, CA. (Abstract)

PRESENTATIONS - COMMUNITY:

"History of Family Practice'," Noon Lecture Series, Palo Alto Coop, Palo Alto, CA, April 12, 1978.

"Which patients can be cared for at home," lecture, MHS Senior Forum, Palo Alto, CA, April 13, 1978

"Physical exams: Are they worth the price?," MHS Lecture, Palo Alto, CA, April 27, 1978

"Health and seniors," lecture, Palo Alto Commons (senior housing complex), Palo Alto, CA, July 18, 1978

"Health Issues for Elders," evening lecture series, Menlo Commons (senior housing complex), April 13, 1978.

"Controlling health care costs," panel discussion participant, Santa Clara County Office on Aging conference, April 26, 1978

"The MHS model of care," lecture MHS Senior Forum, Mountain View, CA, July 19, 1978

"Prevention for Elders," lecture at Senior Center of Palo Alto, Stevenson House (senior residence) and MHS sponsored "Senior Health Fair," August 15, 1978

Interview on radio KKUP, geriatric care, Cupertino, CA, September 18, 1978

"Stroke and hip fractures," lecture at Mountain View Senior Center, CA, September 19, 1978

"Prevention of stroke and hip fractures," lecture at Health Fair, Senior Center of Palo Alto, CA, September 29, 1978

"Controversies in labor, delivery and newborn care," "Complications of pregnancy, labor and delivery," "Fatherhood," and "Postpartum and newborn care," lectures in "Expectant Parent Class," continuing monthly lecture series, Midpeninsula Health Service, 1979-1989.

"What's new in geriatrics" lecture, MHS Senior Forum, Mountain View, CA, March 18, 1979.

"Holding on to Your Health," lecture at health fair, "A Day of Good Health," Senior Center of Palo, CA, September 29, 1979

"Take full responsibility for your health!," lecture, Unitarian Church, Palo Alto, CA, March 10, 1980

"What's new in geriatrics," lecture at Little House (Senior Center), Menlo Park, CA October 11, 1980

"Retirement - Physical health," lecture, Hewlett Packard Corporation, retirement seminars, Palo Alto, CA, March 18 and April 22, 1980

"Senior Day Health Program," lecture, MHS Senior Forum, Mountain View, CA, May 13, 1981

Report on safety of out-of-hospital birthing centers to Underwriting Policy Committee, Physicians and Surgeons Insurance Exchange, Pasadena, CA, January 23, 1982

"Maintaining health in later years," lecture at Jewish Community Center, Palo Alto, CA, February 13, 1982

"How to deal with the common cold," mini-course, Midpeninsula Health Service, Palo Alto, CA, Feb. 17, 1982

"How necessary are physical exams?," lecture America Red Cross series, Palo Alto, CA, March 17, 1982

"Doctors, patients, partners," interview, KPIX TV, San Francisco, CA, April 23, 1982

"Doctor-patient relationships," lecture, MHS Senior Forum, Mountain View, CA, May 6, 1982

Interview by David Watts on screening for disease, KQED Radio, San Francisco, CA, July 30, 1984

"Concerns in the Menopause Years," workshop at conference "Taking Charge: Contemporary Issues in Women's Health," American Cancer Society, Stanford, CA, September 21, 1985

"Health Aspects of Aging," lecture, DeAnza Community College course, "Wellness Concepts in Older Adult Education," Los Altos CA Senior Center, September 25, 1985

"Nutrition and Health Aspects of Aging," lecture, DeAnza Community College course, "Older Adult Education," Palo Alto Senior Center, September 30, 1985

Testimony presented to the Alternative Birthing Methods Study Committee, Office of Statewide Health Planning and Development, San Jose, CA, October 24, 1985

"Choosing health care in the 1980's,," lecture, Senior Center of Palo Alto, November 2, 1988

"Preventive Back Care," presented to City of Palo Alto employees, Water Quality Control Plant, October 27, 1988

"The advantages of having a family practitioner," Cesarean Prevention Movement/ International Cesarean Awareness Network, Los Gatos CA, January 28, 1992

PUBLICATIONS:

Twardock AR, Kuo EY, Austin MK, **Hopkins JR**, "Protein binding of calcium and strontium in guinea pig maternal and fetal blood." Am. J. Obstet. Gyn. 110:1008-1014, 1971.

Hopkins JR & Green WM, "Recent family practice residency graduates as faculty members." J. Fam. Pract. 6:823-826, 1978.

Hopkins JR & Parker CR, "Experience of family practice residents as athletic team physicians." J. Fam. Pract. 7:519-525, 1978.

Yeo G, **Hopkins JR**, et al., "Multidisciplinary geriatrics training using elders as consultants and community senior resources as classrooms." Gerontology and Geriatric Education 2:227-232, 1982.

Stark R, **Hopkins J**, et al., "An interdisciplinary teaching program in geriatrics for physician's assistants." J. Allied Health 13:280-287, 1984.

Hopkins JR, "Screen for disease". In: Healthstyle Workbook, Midpeninsula Health Service, Palo Alto, CA, 1984

Hopkins JR, Siu S, Cawley M & Rudd P, "Drug therapy: The impact of managed care," Advances in Pharmacology 44:1-32, 1998

Hopkins JH, "Financial incentives for ambulatory care performance improvement," The Joint Commission Journal on Quality Improvement 125(5):223-238. 1999. .

Goldberg HI, Rund DA, **Hopkins JR**, "The Midpeninsula Health Service: Action research using small primary care groups to provide evidence-based medicine that empowers patients while continuously improving quality and lowering costs," Med Care 40(4 Suppl):II32-9, 2002 (Apr).

Thom DH, Kravitz RL, Kelly-Reif S, Sprinkle RV, **Hopkins JR**, Rubenstein LV. A new instrument to measure appropriateness of services in primary care. The International Journal for Quality in Health Care, 2004 Apr;16(2):133-40.

(Abstract) Pardini-Kiely K, Greenley E, **Hopkins J**. Accountability of Unit-Based Teams Leads to Improved and Sustained Performance of Core Measures. Am J Medical Quality, 24 (Suppl):34S-35S, 2009

Pardini-Kiely K, Greenlee E, **Hopkins J**, Szaflarski NL, Tabb K. Improving and sustaining core measure performance through effective accountability of clinical microsystems in an academic medical center. Jt Comm J Qual Patient Saf. 2010 Sep;36(9):387-98.

Shieh L, Chi J, Kulik C, Momeni A, Shelton A, DePorte C, **Hopkins J**. Assigning a proxy service pager for on call physicians reduces paging error in a large academic hospital. Jt Comm J Qual Patient Saf. 2014; 40(2):77-82

Shieh L, Gessner D, **Hopkins J**, Magio P. Improving and sustaining a reduction in iatrogenic pneumothorax associated with central venous catheterization with a set of multi-disciplinary quality improvement interventions focused on evidence. JGIM (Submitted September 2014)

Mahood-Levin C, **Hopkins JR**. Best Practices for Patient-Centered Representation: Streamlining Processes and Procedures, Increasing Quality and Safety, and Reducing Risk. Jt Comm J Qual Patient Saf. 2014; 40(1):484-492.

Rohatji N, Loftus P, Grujic O, Cullen M, **Hopkins J**, Ahuja N. Surgical Co-management by Hospitalists Improves Patient Outcomes: A propensity score analysis. 2015 Annals of Surgery. 2016: 264(2):275-82

Rohatji N, Loftus P, Lansberg M, Hopkins J, Ahuja N. Outcomes of an MD-RN protocol for prevention and management of acute delirium among non-intensive care patients. 2016;JAMA (submitted)

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