

CURRICULUM VITAE

Kelsea Jayne Jackson, Ph.D.
2023

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RESEARCH AREAS

Intercultural Communication, Peacebuilding and Conflict Resolution, Organizational Communication, Interpersonal Communication, Qualitative Methods

EDUCATION

Ph.D.	2021	Massey University, Communication (2018-2021)
MA	2017	University of Jyväskylä, Intercultural Communication (2016-2017)
BS	2016	Utah Valley University, Communication (2014-2016)
AS	2013	Snow College, Science (2011-2013)

POST-DOCTORAL TRAINING/COURSEWORK

Supervision	2022	14 Hours, Victoria University
Pedagogy	2022	10 Hours, Massey University

ACADEMIC APPOINTMENTS

September-December 2021	Teacher, American Literature, Grade 11, Kehillah Private Jewish High School
January 2018-July 2021	Assistant Lecturer, Communication, Journalism, and Marketing, Massey University, New Zealand
July 2018-August 2018	Academic Facilitator, Pastoral Care Provider, National Expedition and Internship: Communication and Marketing (in English), CARE, Massey University, New Zealand
September-December 2017	Research Fellow, University of Jyväskylä, Finland
March 2016-July 2016	Research Fellow, Al-Ahliyya Amman University, Jordan
May 2015-September 2015	Research Fellow, Higher School of Economics (HSE), Russia

CURRENT APPOINTMENTS

January 2022-Present	Program Associate, Alumni Enrichment Institutes, Mandela Washington Fellowship, IREX
August 2021-Present	Informal Master's Thesis Advisor, Victoria University, New Zealand

SELECTED ADMINISTRATIVE ACCOMPLISHMENTS

1. Independently designed and delivered new postgraduate course, [Examining Business Dilemmas](#) for professionals across a variety of sectors including business, government, and nonprofit
2. Supported in the revision of the Marketing and Journalism majors in the Bachelor of Communication
3. Supported in hosting the World Communication Association Conference (WCA) at Massey University
4. As a Visiting Lecturer, taught several classes for undergraduate courses including Public Speaking and Introduction to Intercultural Communication
5. Assisted in the editing of Association of Education in Journalism and Mass Communication (AEJMC)

RESEARCH, SCHOLARLY, and CREATIVE ACTIVITIES

In general, the first-listed author did 60% of the work, with remaining co-authors sharing equally. In the Communication discipline, the first author is usually the lead, corresponding, and senior author.

Citations as of September 1, 2022 = 4 *h*-index
= 3

Peer-Reviewed Articles (*n* = 2). For all journals, the ABDC rank, *h*-index score, or Scimago Journal Rank (SJR) is provided if available.

Croucher, S. M., Kelly, S., Rahmani, D., Burkey, M., Subanaliev, T., Galy-Badenas, F., Lando, A., Chibita, M., Nyiranasbimana, V., Turdubaeva, E., Eskiçorapçı, N., & Jackson, K. (2020). A multi-national validity analysis of the Self-Perceived Communication Competence Scale. *Journal of International and Intercultural Communication*, 13, 1-12. doi: 10.1080/17513057.2019.1569250

- Scimago: Q1. Journal H index 21

Croucher, S. M., Kelly, S., Rahmani, D., Subanaliev, T., Jackson, K., Galy-Badenas, F., Lando, A. L., Chibita, M., Nyiranasbimana, V., Turdubaeva, E., Eskiçorapçı, N., Condon, S., Stanaliev, G., Orunbekov, B. & Burkey, M. (2019). A multi-national validity analysis of the Personal Report of Communication Apprehension (PRCA-24). *Annals of the International Communication Association*, 43, 193-209. doi: 10.1080/23808985.2019/1602783

- Scimago: Q1. Journal H index 6

Book Chapters (*n* = 2)

Jackson, K., & Croucher, S. M. (beginning). Applying Integrated Threat Theory to the Palestinian Israeli Conflict: A qualitative analysis. In Croucher, S., & Nshom, E. (Ed.), *Research Handbook on Communication and Prejudice* (TBD). Edward Elgar Publishing Ltd.

Jackson, K., & Croucher, S. M. (2022 in press). Intercultural empathy between Palestinians and Israelis: A qualitative analysis. In S. Roy (Ed.), *Handbook of peace and conflict communication* (TBD). Wiley Blackwell.

Under Review

Croucher, S. M., Kelly, S., Elers, P., Jackson, K., & Nguyen, T (revise & resubmit). Does sampling impact our understanding of argumentativeness and aggressiveness? *Communication Research and Practice*. Submitted in November 2020.

Jackson, K., & Croucher, S. M. (revise & resubmit). Applying integrated threat theory to the Palestinian-Israeli conflict: A qualitative study. *Journal of Intercultural Communication Research*. Revision submitted in September 2021.

Jackson, K., & Croucher, S. M. (under review). Perceptions of intercultural empathy, peace, and the “other” among Palestinians and Israelis. *Journal of International and Intercultural Communication*. Submitted in June 2021.

Works in Progress

Croucher, S. M., Kelly, S., Feetham, P., Elers, P., & Jackson, K. (beginning). A meta-analysis of student versus non-student sampling: The Argumentativeness and Verbal Aggressiveness Scales.

Invited Guest Lectures 2019

Massey University – Department of Communication, Journalism, and Marketing – Public Speaking

Conference Papers Intercultural/Cross-Cultural Communication

Jackson, K., & Croucher, S. M. (November 2019). Perceptions of intercultural empathy, peace and the “other” among Palestinians and Israelis. Paper presented at the National Communication Association, Baltimore, Maryland.

Jackson, K. (July 2019). Perceptions of intercultural empathy, peace and the “other” among Palestinians and Israelis. Paper presented at the Biennial World Communication Association Conference & the 16th Asia-Pacific Regional Conference of the Association for Business Communication, Wellington, New Zealand.

Jackson, K., & Croucher, S. M. (November 2018). Perceptions of intercultural empathy, peace and the “other” among Palestinians and Israelis. Paper presented at the Peace and Conflict Division of the 104th National Communication Association, Salt Lake City, UT.

Croucher, S. M., Condon, S. M., Galy-Badenas, F., Jackson, K., Sharapan, M., & Salonen, M. (November, 2018). Looking inward: Perceptions of refugees in Finland. Paper presented at the Peace and Conflict Division of the 104th National Communication Association, Salt Lake City, UT.

Jackson, K. (December 2017). A qualitative study of intercultural empathy among Palestinian and Israeli individuals. Paper presented at the 24th Nordic Intercultural Communication Conference, Jyväskylä, Finland.

Honors and Awards National

Top Paper in the Peace and Conflict Division of the National Communication Association - 2019

Teaching Experience Massey University

Strategic Workplace Communication – 115.111

Introduction to Business Communication – 219.100

Intercultural Communication – 219.304

Curriculum Development and Delivery Massey University

Examining Business Dilemmas – 295.700

Master's Advisees Victoria University

Albert, N. (2022). Mainly Pākehā are leading the New Zealand Public Service. Why is this and how can this be shifted?

Service Experience National - International

Assistant Editor – *Teaching Journalism and Mass Communication* (2018-2019)

Membership in Professional Organizations

International Communication Association (ICA)

National Communication Association (NCA)

World Communication Association (WCA)