

# Stanford

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## Cathy Aster

Senior Digital Library Services Manager, Library Technology

### Bio

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#### BIO

Cathy is a Senior Digital Library Services Manager in Digital Library Systems and Services (DLSS) at Stanford Libraries. In this role, she manages both services and projects, and she also works as a product owner with software engineers, operations staff and designers for the digital library applications she helps support. Cathy is the service manager for Stanford's Electronic Thesis and Dissertation Submission Program and Stanford's exhibit platform - called Spotlight. In addition, she is the DLSS Liaison to the Libraries' Geographic Information Systems team and for map projects in collaboration with staff from the David Rumsey Map Center. She also manages numerous digital collection projects, in support of digitization and/or digital library content, preserving in the Stanford Digital Repository and bringing to light collections in SearchWorks and Spotlight at Stanford. Cathy is the Product and Service Management team liaison to both the Libraries' Preservation Department and the Science and Engineering Resource Group.

Cathy spent the first portion of her academic library career as a rare book conservator, later transitioning into preservation program management. Her passion for library and archival collections stems from that foundation. Cathy's interest and shifting work focus to project management motivated her to complete a 6-course, year-long certificate in project management through the UC Berkeley extension. She actively pursues career enhancement and training opportunities in Agile software development methodologies, alongside conflict resolution, mentoring, leadership and advocacy for women in technology. Cathy is a volunteer community mediator with Community Boards in San Francisco. She retired from a 27-year career in the United States Navy Reserve as a Cryptologic Officer, and former Russian Linguist.

#### CURRENT ROLE AT STANFORD

Services Manager, Digital Library Systems & Services

- Spotlight at Stanford
- Electronic Theses & Dissertations

#### EDUCATION AND CERTIFICATIONS

- Conflict Coaching, Community Boards <http://communityboards.org/> , Conflict Coaching 101, Intermediate Conflict Coaching (2018)
- SCRUM Master, Agile Learning Labs (2017)
- Certificate, Community Boards - <http://communityboards.org/> , Basics of Mediation (2016)
- Product Owner, Agile Learning Labs (2016)
- Certificate, Stanford University , Stanford Technical Leadership Program (2011)
- Certificate in Proj Mgmt, University of California at Berkeley Extension , 6-course sequence in project management (2006)
- Bachelor of Arts, University of Texas at Austin , Art History (1984)

## PROJECTS

- Spotlight at Stanford
- Bassi Veratti Project - Stanford University Libraries, Biblioteca Comunale dell' Archiginnasio di Bologna, Italy, & Istituto per i Beni Artistici, Culturali e Naturali della Regione Emilia-Romagna (2011 - 2013)
- French Revolution Digital Archive Project - Stanford University Libraries & Bibliothèque nationale de France (2010 - 2013)
- Parker on the Web (2009 - 2013)

## SERVICE, VOLUNTEER, AND COMMUNITY WORK

- Spotlight Service Community Co-Lead
- Conversation Partner, HBCU - DLF Authenticity Project (IMLS funded) (1/1/2019 - 12/31/2019)
- Community Mediator & Role Play Coach (6/2016)

## LINKS

- Spotlight at Stanford: <https://exhibits.stanford.edu/>
- Electronic Theses and Dissertations: <https://library.stanford.edu/research/stanford-digital-repository/service-catalog/electronic-theses-and-dissertations-etc>
- LinkedIn: <https://www.linkedin.com/in/cathya/>

## Professional

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### PROFESSIONAL AFFILIATIONS AND ACTIVITIES

- Mentor, Digital Library Federation, Project Managers Group (2020 - present)
- Mentor, DLF Forum, Digital Library Federation (2015 - 2019)
- Member, Concierge Project Advisory Group, Stanford University Libraries (2014 - 2016)
- Annual Forum Program Committee Member, Digital Library Federation (2012 - 2013)
- Project Management Interest Group Co-Chair, Digital Library Federation (2011 - 2013)

## Publications

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### PUBLICATIONS

- **Evolution of a Service Management Framework: Spotlight at Stanford as a Use Case** *PUBLICATIONS*  
Aster, C.  
2019; 7 (2)

### PRESENTATIONS

- Evolution of a Service Management Framework - Spotlight at Stanford as a Use Case - Open Repositories (6/6/2018)
- Introduction to Spotlight for Showcasing Digital Collections - Digital Library Federation (October 22, 2017)
- Service Management - Sharing Experiences and Defining a Community of Practice - Digital Library Federation (October 20, 2017)