

Stanford



Richard Renn (Renn)

Continuous Improvement Manager, Technology & Digital Solutions

Bio

CURRENT ROLE AT STANFORD

As the Manager of Continuous Improvement for Stanford Medicine's IT Department, I work with 8 divisions (over 100 employees) to identify and facilitate process improvement and cultural shifts.

More specifically, my role:

- Introduces and facilitates the evolution of agile approaches to large, complex project initiatives in support of Stanford Medicine's strategic objectives.
- Ensures sequencing and dependencies are monitored and managed.
- Partners as a leader in the agile space with IRT directors and other stakeholders, while leading a team of Agile Program Managers to optimize the delivery of work and advancement of a continuous learning culture.
- Coaches developers, business analysts, product owners and IRT leadership in agile methods.
- Facilitates key group meetings to ensure effective meeting outcomes and decisions.
- Creates and tracks milestone-based agile program plans.
- Manages high-level issue resolution, risk mitigation, and resource conflicts, escalating to IRT steering committee as needed.
- Works in close collaboration with multiple agile teams, overseeing integration activities.
- Teaches, mentors, and coaches teams in agile principles and continuous learning.
- Drives alignment between stakeholder groups and coordinate any cross-functional dependencies.
- Facilitates measurement of program outcomes through analytics.

- Creates clear visibility into status and progress of overall IRT initiatives.

EDUCATION AND CERTIFICATIONS

- MS, Information Systems, Johns Hopkins University , Information Systems Management
- BS, Business Administration, Rider University , Organizational Development
- BS (minor), University of London , International Relations
- Technical Leadership Program, Stanford University , Technical Leadership
- Scrummaster Certification, Scrum Alliance , Scrum framework for Agile Software Development
- Java Certification, Oracle , Java Development
- Web Design Certification, Truman College of Chicago , Web Design

Professional

WORK EXPERIENCE

- Manager, Web Application Development - Stanford University School of Medicine (2/1/2012 - 5/30/2018)
- Director, Web & New Media Services - Stanford University School of Medicine (9/1/2007 - 1/31/2012)
- Director, Development Operations - American Red Cross National Headquarters (10/2/1994 - 3/1/2000)
- Manager, Technical - American Red Cross National Headquarters (10/2/1988 - 10/1/1994)

PROFESSIONAL AFFILIATIONS AND ACTIVITIES

- Scrummaster, Scrum Alliance (2015 - present)