Stanford



Johanna Mills Metzgar

Vice Provost, Vice Provost for Student Affairs

Bio

BIO

Johanna joined Stanford as Associate Vice Provost for Student and Academic Services and University Registrar in May 2018.

In her role, Johanna leads the Registrar's Office and seven other departments, including the Bechtel International Center, Graduate Admissions, Mind Over Money Financial Wellness, Student Financial Services, Student Information Systems, the Student Services Center, and User Experience & Design Strategy.

Under Johanna’s leadership, Student and Academic Services (SAS) has implemented a multi-year IT strategy that involves reimagining the experience for Stanford students and scholars by modernizing technology systems, making connections between them more seamless, and enabling students to easily navigate — and get the most out of — their academic journey at Stanford.

In addition to enhancing student services and the student experience, SAS is investing in these three areas to advance our vision:

- Strengthen engagement and connection among staff who support student services across the university community
- Renew and extend the system infrastructure supporting students, scholars, and faculty
- Build an enterprise academic, advising, planning, and enrollment platform as the first step toward replacing the enterprise student information system

Before joining Stanford, Johanna served as associate registrar at the University of California, Berkeley. She brought to Stanford more than 20 years of combined experience in student services at Cal as well as Columbia University, where she worked for 10 years in numerous roles, including associate director for the institution’s Division of Student Services and acting executive director of student services at Columbia’s Medical School. She also served as an associate registrar, assistant registrar, and financial aid officer at Columbia.

In her previous roles, Johanna streamlined and improved a wide range of academic and administrative processes, including billing, third-party payments, grading, transcript fulfillment, course approval, catalog production, class scheduling, enrollment management, degree audit, and graduation checkout. She has demonstrated a deep commitment to students by creating systems that have transformed how students explore courses and design their academic paths.

Education

Johanna earned a master’s degree in public administration from Columbia University and holds a bachelor’s degree in communications with a minor in journalism from San Francisco State University.

ACADEMIC APPOINTMENTS

- Vice Provost, Vice Provost for Student Affairs